

## JoinedUp Plan

Life Course	JoinedUp Project	Description	Ambition
All ages Page 404 All	<b>Financial recovery Social/other investment</b> (all organisations)	Quality & cost improvement plans in all organisations to achieve balanced budgets. Research/encourage alternative investment including, funding bids, social finance & other models, eg SWIFT development of Public Services Investment Trust Consideration of greater join up across areas ie workforce & shared services Role in economic regeneration & workforce reshaping/development	Balanced books/single pot of money  Productivity- reducing delayed transfers of care & 'hand-offs' between organisations
	<b>Local Integrated Teams with mental health</b> (all organisations)	Development of Local Multi-Agency Teams (LMATs) with GPs across primary & secondary care to meet local population health & care needs to include mental health & CVS, with future inclusion of housing, education, criminal justice agencies & employment support. DPT SMART Recovery programme to develop integrated care pathways, single point of access & integrated working across health & care.	High quality, timely, safe services with local variation  Care closer to home outside acute & crisis settings
Early years & developing well	<b>Social Work Innovation Fund Transformation (SWIFT)</b> (Torbay Council/ICO/primary care)	Develop & embed multi-agency working for children & families in Torbay to provide early support with communities to prevent needs escalating & reduce inequalities. Teams will include health, social care, criminal justice, housing & education with later plan to combine with LMATs (above).	Resourceful communities & self-care valuing all people  Prevention (not just health)
	<b>Child &amp; Adolescent Mental Health services (CAM Hs)</b> (ICO, CCG)	Implement mental health concordat - access to early support 24/7 & to urgent & emergency crisis care (on a par with physical health), supporting recovery & staying well Addressing wider determinants of emotional health including, housing, education, employment Suicide & self-harm prevention	High quality, timely, safe services with local variation  Care closer to home outside acute & crisis

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		Drug & alcohol services, Managing transition	setting
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 405</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Living &amp; working well</p>	<p><b>Integrated prevention model</b> (all organisations)</p>	<p>Backing for CVS to lead asset based community development to support co-design, production &amp; delivery &amp; self-management, reducing isolation &amp; loneliness, good neighbour &amp; community connectedness.</p> <p>Development of new &amp; blended roles in LMATs to engage &amp; support people to identify what matters &amp; personal goal planning to augment professional &amp; clinical roles.</p> <p>Making sure wider determinants &amp; providers are included on new models of care including, housing, welfare, employment, education, police &amp; local community rehabilitation companies.</p>	<p>Prevention (not just health)</p> <p>Resourceful communities &amp; self-care valuing all people</p>
	<p><b>Care Act implementation (carers, safeguarding advice, assessment, market)</b> (Local Authorities, ICO)</p>	<p>Carer support, improving adult safeguarding, universal social care assessment &amp; integrated personal care plans</p> <p>Information, advice &amp; advocacy - Development of directory of services</p> <p>Single Point of Contact (SPOC)</p> <p>Market position statement</p> <p>Engagement of all providers in developing new models/reshaping existing provision</p>	<p>High quality, timely, safe services with local variation</p> <p>Prevention (not just health)</p> <p>Resourceful communities &amp; self-care valuing all people</p>
	<p><b>Integrated Personal Care planning &amp; commissioning</b> (ICO, primary care)</p>	<p>As part of South West Integrated Personal Commissioning network demonstrator site- Developing personal health &amp; care plans with identified cohorts with option for single personal budgets where appropriate</p> <p>implementing principle of shared decision-making</p> <p>Cost modelling to support development of integrated payments &amp; capitated budgets where appropriate</p>	<p>Prevention (not just health)</p> <p>Resourceful communities &amp; self-care valuing all people</p>
	<p><b>Multi-Long Term conditions</b></p>	<p>coordinated multidisciplinary management of coexisting medical conditions in one place at one time outside of the acute setting where possible &amp; avoiding multiple</p>	

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		appointments per condition	
Page 406	<b>Single Point of Contact (SPOC)</b> (ICO, primary care)	development of multi-media gateway including 24/7 telephone call centre underpinned by comprehensive directory of services to signpost to most appropriate support at first point of contact to prevent needs escalating.	Prevention (not just health)
	<b>Outpatient &amp; inpatient innovation</b> (ICO, primary care)	Developing clinical services to provide care closer to home, increase self-care & self-assessment, reducing number of new & follow-up appointments at the Acute Trust A referral management framework enabling dialogue between primary & secondary care to manage patients in most efficient way reducing waiting times & unnecessary trips to acute trust Pilots in treating patients with heart failure in outpatient rather than inpatient settings & triage for muscular skeletal patients through community physiotherapy team to reduce hand-offs & ensure consistent assessment & active treatment	High quality, timely, safe services with local variation  Care closer to home outside acute & crisis settings
Ageing well	<b>Frailty services - acute &amp; community</b> (ICO, primary care)	Whole system pathway of care stronger relationships between GPs community & acute trust physicians to provide seamless care for frail elderly population	High quality, timely, safe services with local variation  Care closer to home outside acute & crisis settings
	<b>Ageing Well Torbay</b> (CVS)	BIG lottery funded project to reduce loneliness & isolation in over 50s, using community builders to scope existing network/resources & encourage/understand aspirations & ways they can be met in community CVS brokerage & guided conversations to support integrated personal care planning	Resourceful communities & self-care valuing all people
	<b>Older people's mental health</b> (ICO)	Dementia diagnosis & treatment, earlier intervention & support closer to home	Care closer to home outside acute & crisis settings

## JoinedUp Plan

**Accommodation  
-based care**  
(All  
organisations)

Community hospitals, accommodation based care & support including, intermediate care, nursing care & residential care, better use of existing accommodation & support, understanding market & potential to support new models of care/ways of working to facilitate care closer to home.